

# **LONGMEADOW CABLE ADVISORY COMMITTEE MEETING MINUTES**

**MAY 15, 2018**

**DRAFT**

After notice duly given, The Longmeadow Cable Advisory Committee met in open session in Room A15 at Longmeadow High School on May 15, 2018. The meeting was called to order by the Chair, Steven Wolman, who presided throughout. Those in attendance were: Steven Wolman, Norman Michaels, Donald Holland, Fred Rosenberg, Tracey Durant - Assistant Station Manager of LCTV and representing Comcast, Eileen Leahy .

## **Call to Order**

The meeting was called to order at 7:00 PM.

## **Secretary's Report**

The minutes of the previous meeting were approved; Steven Wolman, Fred Rosenberg, and Norman Michaels voting yes, Don Holland abstained because he was not present at the previous meeting.

## **Old Business**

Android phones still cannot be transferred to Xfinity Mobile even though Xfinity Mobile sells Samsung Android phones.

There have been no changes of note to the X1 receiver.

Internet speeds have increase at no additional charge.

## **New Business**

Docsis 3.1 is now available in all of Western Mass. One gigabit service is available at a cost of around \$301 per month which includes the modem. The X1 now allows the download of additional apps to avoid a customer having to purchase a new smart TV. The xFi Gateway is now available in Longmeadow. xFi pods are now available for purchase at \$119 for 3 pods or about \$238 for 6 pods. The pods allow for providing WiFi service in weak spots in the home. NBC does not have broadcast rights to 8 Thursday night NFL games so the NFL network has been moved to a higher package, the Sports and Entertainment. There is a new package, named either Signature or Super. It includes Netflix. If a Netflix customer subscribes to this new package, their old Netflix account will be cancelled by Netflix and Netflix will be accessed through the new package. It still will be available on all of their devices simply by logging in with the new account. Those customers with the Go Big packages can keep them or switch to the new package. Eileen recommends that all customers call customer service to compare the new packages with their current one to see which provides the services that they want and what the prices are. In some cases the cost will be less with the new packages. One of the packages has a \$12 per month credit if a customer also had Xfinity Mobile. Xfinity Mobile has WIFI calling. There is no longer a charge for HD service.

## **Questions From Visitors**

A visitor, Paul Drost had a sheet of questions for both Comcast and the CAC. I told him that the questions will be addressed at the next meeting.

## **Set Date for Next Meeting**

The next meeting will be on August 14, 2018 at 7:00 PM in room A15 at Longmeadow High School.

## **Adjournment**

The Meeting adjourned at 7:35 PM.

Respectfully submitted,  
Steven Wolman, Chair